

TERMS AND CONDITIONS

1. AVAILABILITY

AS WE STRIVE TO CONTINUOUSLY IMPROVE OUR DESIGNS, OUR MATERIALS AND MANUFACTURING METHODS WILL EVOLVE. THEREFORE, VARIATIONS IN SPECIFICATIONS, MATERIALS, PRICES, STYLES AND COLORS MAY BE MADE WITHOUT NOTICE.

2. FINISHES

COLOR AND FINISH MAY VARY SLIGHTLY FROM PIECE TO PIECE.

3. DIMENSIONS

OUR FURNITURE IS HAND-CRAFTED AND CUSTOM MANUFACTURED. THE DIMENSIONS AND WEIGHTS INDICATED IN THE CATALOG, PRICE LISTS AND PHOTOGRAPHS ARE THEREFORE APPROXIMATE.

\*\*SEAT HEIGHT DOES NOT INCLUDE CUSHIONS. DINING CUSHIONS RANGE FROM 1" TO 3" THICK. DEEP SEATING AND LOUNGING CUSHIONS RANGE FROM 3" TO 6" THICK.

3. WEIGHTS

THE TOTAL CARTON WEIGHTS SHOWN REPRESENT THE WEIGHT OF THE PRODUCT QUANTITIES IN THAT CARTON AS WELL AS THE WEIGHT OF THE CARTON AND PACKING MATERIALS.

4. C.O.M.

WE ACCEPT CUSTOMER'S OWN MATERIAL (C.O.M.). THE YARDAGE REQUIREMENTS LISTED IN THE CATALOGUE/PRICE LIST ARE APPROXIMATE AND BASED ON 54" (137 CM) PLAIN FABRICS. PLEASE REFER TO OUR CHART BELOW FOR CALCULATING FABRIC YARDAGE WHEN USING PRINTS, REPEAT PATTERN OR LESS WIDTH.

FABRIC WIDTH	0"-7"	8"-13"	14"-21"	22"-27"	OVER 27"
54"	10%	20%	25%	30%	40%
50"	20%	30%	35%	40%	50%
48"	20%	30%	35%	40%	50%
45"	40%	50%	55%	65%	70%
36"	100%	100%	100%	100%	100%

UPON RECEIPT OF YOUR PURCHASE ORDER INDICATING C.O.M., DELTROPICO DESIGNS WILL SEND YOU A C.O.M INFORMATION FORM TO BE FILLED OUT FOR EACH FABRIC. TO ASSURE YOUR FABRIC WILL BE APPLIED AS YOU DESIRE, PRIOR TO SHIPMENT OF THE C.O.M., PLEASE RETURN THE FORM WITH COMPLETE INSTRUCTIONS AND INCLUDE FABRIC SUPPLIER NAME AND ADDRESS, PATTERN #, COLOR, DESCRIPTION, WIDTH, AND AMOUNT OF YARDAGE AND DATE YOU WILL SHIP. WHEN POSSIBLE, SEND US A SMALL SAMPLE CUTTING SHOWING THE FACE, DIRECTION (TOP AND BOTTOM OF THE DESIGN), AND PATTERN MATCH OF THE FABRIC. WE RESERVE THE RIGHT TO REJECT ANY FABRIC WHICH DOES NOT MEET OUR UPHOLSTERY STANDARDS.

ORDERS WILL NOT BE SCHEDULED FOR PRODUCTION UNTIL ALL C.O.M. FABRIC HAS BEEN RECEIVED AT DELTROPICO DESIGNS.

PLEASE SHIP C.O.M. FABRIC TO THE FOLLOWING ADDRESS:  
 DELTROPICO DESIGNS  
 C/O ORION WAREHOUSING  
 8080 NW 71st ST.  
 MIAMI, FL 33166

\* ALL FABRIC MUST INCLUDE CUSTOMER NAME AND ORDER #. CUSTOMER MUST ASSUME FABRIC LIABILITY.

5. CUSTOM

IF YOU HAVE A SPECIAL DESIGN REQUIREMENT NOT INCLUDED IN THIS CATALOG, PLEASE CONTACT US WITH THE DETAILS. CUSTOM ORDERS ARE SUBJECT TO SPECIAL CONDITIONS.

6. SAFETY INFORMATION

FOR A SAFE AND ENJOYABLE EXPERIENCE OUTDOORS, PLEASE OBSERVE THIS SIMPLE SAFETY TIP:

DO NOT ADJUST THE HEADREST OF THE CHAISE LOUNGE WHILE SEATED IN CHAISE, AS SERIOUS FINGER, HAND OR BODILY INJURY MAY RESULT. ALWAYS GET UP OUT OF THE CHAISE AND ADJUST THE HEADREST WHILE STANDING TO ONE SIDE.

7. WARRANTY AND CLAIM PROCEDURE

PLEASE REFER TO OUR DELTROPICO DESIGNS, LLC LIMITED COMMERCIAL AND RESIDENTIAL WARRANTY.

ANY WARRANTY CLAIM MUST BE SUBMITTED IN WRITING, WITHIN THE WARRANTY PERIOD, TO THE AUTHORIZED DEALER FROM WHOM YOU PURCHASED THE ITEMS. CLAIMS WILL BE ACCEPTED ONLY FROM THE ORIGINAL PURCHASER AND SHOULD STATE THE NATURE OF THE PROBLEM ACCOMPANIED BY DATE OF PURCHASE AND A COPY OF THE INVOICE. A PHOTOGRAPH OF THE DAMAGE CLAIMED MAY BE REQUIRED.

A RETURN MERCHANDISE AUTHORIZATION (RMA) OR INSPECTION WILL BE PROCESSED AS NECESSARY. NO RETURNS WILL BE ACCEPTED WITHOUT PRIOR WRITTEN AUTHORIZATION BY DELTROPICO DESIGNS. ONCE AUTHORIZED TO RETURN THE MERCHANDISE, THE CUSTOMER IS TO SEND THE ITEM PROPERLY PACKAGED, FREIGHT PREPAID. IF IT IS DETERMINED THAT THE DEFECT OR FAILURE IS COVERED BY THE WARRANTY, IT WILL BE REPAIRED OR REPLACED AND RETURNED TO ITS PLACE OF ORIGIN, FREIGHT COLLECT.